

# ONLINE & MOBILE BANKING INSTRUCTIONS

**If you're a Century Bank online banking customer, please note you will need to enroll for online banking with First National Bank. You can begin doing that April 20, 2020.**

1. Good news! Enrollment is easy. All you need is your First National Bank account number, social security number, address, date of birth and valid email address. Then, log on to **fnbcreston.com**
2. Click "Account Access" in the top right-hand corner and then click on "Enroll Now" in the login box.
3. Choose your account type within the drop down box provided. Enter the information above in the appropriate fields. Click enroll.
4. Next, answer a series of questions to help identify yourself.
5. Read the Online Banking Terms and Conditions. After reading the terms, if you agree, select the "I agree" button. If you choose not to accept the terms and select "Decline," you will be exited out of online banking and will not be able to complete enrollment.
6. The Establish Credentials screen will pop up. You will be asked to enter a username which is case sensitive and requires at least 6 characters (maximum of 19). Your new password is case sensitive and must be a minimum of 8 characters in length (maximum of 17) and contain the following: 2 letters, 2 numbers and 1 capitalized letter. Re-enter the same password to confirm the initial password was entered correctly. After completing this step, click Continue.
7. Complete the three challenge questions and answers. Finally, if you would like to register your private computer, click "don't challenge me again on this device" box.

## **Enrolling within the Mobile App:**

1. Download the our app by searching for FNBC Creston Mobile in the Google Play or Apple Store. Look for our Compass logo. 
2. Click on "First Time User? Enroll Now."
3. Then complete steps 3-7 listed above.

# CONGRATULATIONS!

You have successfully enrolled in Online/Mobile Banking. The username and password you selected will work for both platforms. For security purposes, if your Online/Mobile Banking account has not been accessed for at least 90 days, your account will become inactive and you will need to complete this enrollment process again to gain access.